



BOX 460, CONSORT, AB T0C 1B0
403-577-3825

RMA REQUEST FORM

PLEASE FILL FORM OUT COMPLETELY

RMA # _____

RMA # APPROVED BY: _____

COMPANY NAME: _____

NAME: _____ PHONE # _____

EMAIL ADDRESS: _____

PICK UP ADDRESS: _____

PROVINCE: _____ POSTAL CODE: _____

RETURN ADDRESS: (MUST BE APPROVED PRIOR TO SHIPPING IF ADDRESS IS DIFFERENT)
(IF DIFFERENT FROM PICK UP ADDRESS)

PROVINCE: _____ POSTAL CODE: _____

ATTN to: _____

FOR FREIGHT ONLY:

DATE RECEIVED: _____

CARRIER: _____

RECEIVED BY: _____

COLLECT ☐ PREPAID ☐

APPROVED FREIGHT COMPANIES:

MANITOULIN _____

HIWAY 9 _____

PROVOST FREIGHT _____

DHL _____ PUROLATOR _____

QTY	MODEL #	UNIT #	SERIAL #	DESCRIPTION OF PROBLEM (*MUST BE FILLED OUT)	CODE (CIRCLE)
					QR R CC W
					QR R CC W
					QR R CC W
					QR R CC W
					QR R CC W
					QR R CC W

**"BUILT BY A TRUCKER,
FOR TRUCKERS"**

* CORE CREDIT ITEMS DO NOT QUALIFY FOR FREE SHIPPING
** WARRANTY ITEMS ONLY QUALIFY FOR FREE SHIPPING IF WARRANTY IS
APPROVED BY PUMP TECH. IF NOT APPROVED, FREIGHT CHARGES WILL THEN
BE REVERSED & CHARGED BACK TO CUSTOMER.

CODE CHOICES:
QR - QUOTE REBUILD
R - REBUILD
*CC - CORE CREDIT
**W - WARRANTY

- ITEMS *WITHOUT* AN RMA# ON THE SHIPMENT WILL *NOT* BE ACCEPTED & FREIGHT COSTS WILL BE REVERSED
- PHYSICAL DAMAGE VOIDS ALL WARRANTY & RMA'S
- PLEASE ALLOW UP TO 36 HOURS AFTER REQUEST IS SUBMITTED FOR PROCESSING.
- T&E PUMPS RESERVES THE RIGHT TO *NOT* ISSUE AN RMA
- THIS RMA IS ONLY VALID FOR 30 DAYS, ITEMS MUST BE RETURNED IN THIS TIME FRAME
- INVOICE MUST BE PAID IN 1-2 BUSINESS DAYS TO QUALIFY FOR FREE SHIPPING. IF NOT, ALL FREIGHT CHARGES WILL BE REVERSED.
- PICK UP & RETURN ADDRESS CAN BE DIFFERENT, HOWEVER CAN BE REFUSED. THIS MUST BE APPROVED PRIOR TO SHIPPING.

PLEASE FILL FORM OUT COMPLETELY & EMAIL TO: orders@tepumps.com ONCE RECEIVED, AN RMA# WILL BE
ISSUED BACK TO THE SAME ADDRESS. PLEASE ATTACH THIS RMA# TO YOUR SHIPMENT

I UNDERSTAND THE FOLLOWING RMA RULES AND AGREE TO THE FREE SHIPPING TERMS NOTED.

X _____ X _____ DATE: _____
PRINT NAME SIGNATURE

** PRINT, SIGN & ATTACH A COPY OF THIS TO YOUR SHIPMENT AND SHIP TO:

T&E PUMPS LTD.
6566 TWP RD 37-0
CONSORT, ALBERTA
T0C 1B0